WATERTOWN HOUSING AUTHORITY Watertown, Massachusetts

Report on Agreed-Upon Procedures December 31, 2022



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## INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES

The Board of Commissioners Watertown Housing Authority Watertown, Massachusetts:

We have performed the procedures enumerated below, which were agreed to by the Board of Commissioners, the Department of Housing and Community Development (DHCD) and management of the Watertown Housing Authority (the Authority), solely to perform agreed-upon procedures, as prescribed by the Massachusetts Department of Housing and Community Development for the year ended December 31, 2022. The Authority's management is responsible for management decisions and maintaining internal controls. including functions and This agreed-upon procedures engagement was conducted monitoring ongoing activities. in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those Consequently, we make no representation regarding the parties specified in this report. sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedures and the associated findings are presented in the Schedule of Agreed-Upon Procedures included with this report.

We were not engaged to and did not conduct an examination or review, the objective of which would be the expression of an opinion on the effectiveness of the Authority's internal controls or on compliance with certain provisions of laws, regulations, contracts and grant agreements. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the Board of Commissioners, DHCD and management of the Authority, and is not intended to be and should not be used by anyone other than these specified parties.

EFPR Group, CPAS, PLLC

Williamsville, New York August 30, 2023

Housing Authority Name:		WATERTOWN HOUSING AUTHORITY			
Fiscal Year End (FYE):			Dec 2022		
Date of AUP Conducted:			7/17/2023 12:00:00 AM		
E	xecutive Dire	ector:	Michael Lara		
		CPA:	EFPR Group		
	CPA PI	hone:	716-634-0700		
		HMS:	Robert Pelletier		
Total	AUP Except	tions:	1		
	A. G	eneral	Accounting		
Total # of exceptions: 0				Rating: No Findings	
	Exceptions	Exc	ception Explanation	CPA Recommendations	LHA Response
A. Reconciling financial statements to general ledger.					
1. The amounts reported on the Operating Statement and Balance Sheet (DHCD Forms 51-1 and 51-2, respectively) reconcile to the LHA's general ledger. (Tolerable error of +/- \$100). For all cases that don't match, please detail specifics including at a minimum account and variance amount in column to right.	NE				
B. The following general ledger accounts reconcile to support match, please detail specifics including at a minimum account 1. Cash accounts (#1111 to #1114.1 and #1162) are in agreement with bank statements and reconciliations					For all cases that don't
2. Tenant Accounts Receivable and Prepaid Tenant Rent accounts (#1122, #1124 and #2240) are in agreement with agings of Tenants Accounts Receivable (TAR)	NE				
3. Capital Assets and Accumulated Depreciation (all fixed assets except 1400.2) are in agreement with the depreciation schedule/fixed asset listing).	NE				
<ol> <li>Accounts Payables accounts (#2111, #2111.1, #2120 and #2139) are in agreement with supporting documentation for Accounts Payables and accruals.</li> </ol>	NE				
5. Accrued Compensated Absences accounts (#2135 and #2335.01) are in agreement with the compensated absences schedule.	NE				
6. DHCD approved budget exemptions for direct reimbursement as found in the (ANUEL & Subsidy Worksheet - Section 8 in the Operating Statement) are in agreement with LHA record of actual expenses in the General Ledger.	NE				

7. Salaries and Gross Wages (4110, 4410, 4120) (tolerable error of +/- 3.0%) are in agreement with the MA form WR-1 (state filings).	NE					
8. Balance Sheet Accounts (#2140, #2339.1, and #2339.2) are in agreement with OPEB/pension reporting.	NE					
C. DHCD Public Housing Notice #2018-4, Direct Cost Exemption	on for Opera	ting Reserve Augmentation in	n FY2018 Budget & New Opera	ting Reserve Thresholds.		
1. The amounts reported on the Operating Statement and Balance Sheet (DHCD Forms 51-1 and 51-2, respectively) reconcile to the LHA's general ledger. (Tolerable error of +/- \$100). For all cases that don't match, please detail specifics including at a minimum account and variance amount in column to right.	N/A					
	B. 1	Fenant Accounting				
Total # of exceptions: 0			Rating: No Findings			
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response		
A. Select a random sample of rent transactions (Small - 5, Med and 20% are lease enforcements (if have).	d - 10, Large	- 15, Very Large - 20) of rent t	ransactions. Include at least 2	0% are credit adjustments		
1. The Authority retained supporting documentation for rent receipts.	NE					
<ol><li>The Authority posted rent receipts to the correct tenant accounts.</li></ol>	NE					
<ol> <li>The Authority retained documentation supporting credit adjustments.</li> </ol>	NE					
4. The Authority followed its rent collection policy for non- payment of rent (i.e., issued a notice to quit, followed eviction protocol.)	NE					
B. Account Write-Offs				• •		
1. Documentation of Board approval to write-off account (board approval of write-off required per budget guidelines for Acct #4570 - Collection Loss).	NE					
C. Vacancies Being Reported in Vacancy System						
1. Verify that the number of vacant units accounted for in the LHA's operating software is the same number of vacancies reported by the LHA in the DHCD On Line Vacancy System for the fiscal year	NE					
		C. Payroll				
Total # of exceptions: 0			Rating: No Findings			
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response		
A. Wage Reporting						

1. Actual wages for the Top 5 highest paid employees was consistent with the DHCD-approved budget (Schedule of All Salaries and Positions Report), excluding over-time and longevity payments. (Tolerable error of +/- 3.0% of budgeted	NE			
<ul> <li>salary)</li> <li>2. Verify the amount reported on the Top 5 Compensation Form matches exactly the amount reported on reconciled to the WR-1</li> </ul>	NE			
3. LHA is in possession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract or at-will agreement signed by the LHA, Executive Director and DHCD.	NE			
B. Payroll Testing for all employees from all funding sources	- Select a sin	gle payroll period:		
1. The payroll register accurately accounts for time worked as logged on employee timesheets/time cards.	NE			
2. Timesheets/time cards are maintained by all employees (including Executive Director) and were approved by supervisor (except Executive Director) including leave taken.	NE			
3. Annual leave time (i.e., sick, vacation, personal) used is identified on timesheets/time cards and accurately accounted	NE			
for in a compensated absences register.				
C. Compensated Absences Policy				
	NE			
C. Compensated Absences Policy           1. Personnel Policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused	NE			
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C. Compensated Absences Policy          1. Personnel Policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused sick leave at the end of employment per PHN 2017-14.         2. The Authority is accounting for annual leave time earned in accordance with the Authority's personnel policy.         A. Select a random sample of (Small - 15, Med - 20, Large - 25 large or unusual items identified in a review of the cash disburgement transaction, at least one car For all discrepancies, to the right detail the type of payable, the Authority's policies.	NE D. / Exceptions Very Large rsements jou apital expens	Exception Explanation - 25) cash disbursement trans urnal. The auditor should subs se, at least one operating expe	CPA Recommendations actions. The auditor may substitute for at least one credit c	I stitute random selections for ard statement, at least one
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4. Costs are allowable (i.e. sales tax, alcohol, lottery tickets)	NE			
5. Costs are properly allocated to the correct program(s). Cost of current year additions are allocated to programs in a manner consistent with the use of the asset.	NE			
6. Costs are properly classified.	NE			
		E. Inventory		<u>.</u>
Total # of exceptions: 1		Rating: Operational Guidance		
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response
A. Capital and Non-Capital Asset Inventory				
1. The Authority performed a physical count of its capital asset and non-capital asset inventory at least annually (non-capital assets are refrigerators and stoves and other furniture equipment over the Authority's non-capital inventory threshold, which may not exceed \$1,000).	NE			
2. Capital and Non-Capital Asset inventory includes all necessary information to identify the asset. For non-capital assets that includes a tag with an LHA-assigned number for all assets of \$1,000 or more (and all refrigerators and stoves of any value). For relevant assets of \$5,000 or more that includes the make/model/year for vehicles and the FISH number.	NE			
3. The Authority identified additions and disposals of capital and non-capital assets for the accounting period.	NE			
4. Select a random sample of non-capital assets by tag number (Small - 3, Med - 6, Large - 9, Very Large - 12) and verify existence.	E	The Authority was unable to provide proof of existence for 6 out of the 9 inventory items selected for review	We recommend that the Authority ensure all undisposed inventory items are properly transferred over to PHA web and that an annual inventory count is performed to verify numbers recorded throughout the year are correct.	In 2022, WHA switched to PHA.Web for its tenant management system and data of certain assets were unsuccessfully transferred during the conversion. Since the conversion, a policy was developed to internally audit all assets in the portfolio through an annual inventory count to verify asset numbers are accurate against internal records. Although we agree with the recommendation, WHA disagrees with this exception as it resulted from a system update between two third party entities.

F. Procurement					
Total # of exceptions: 0			Rating: No Findings		
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response	
For A to C below, examine the cash disbursements journal (or check register) as well as the contract register and identify purchases of goods and services during the year that should have been competitively procured. From these purchases that should have been competitively procured, select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of known or possible procurements valuing \$10,000 or more; if possible when selecting the sample, include at least one procurement valuing \$10,000 to \$50,000 and one procurement valuing more than \$50,000 (for goods and services for MGL c. 30B only). If any in the sample were not competitively procured, enter as an exception in A. For sampled purchases that went through procurement, follow procedures under B or C below depending on the size of the procurement.					
A. Procurement Policy					
1. The Authority's procurement policy is consistent with the requirements of MGL c. 30b (or more conservative federal regulations).	NE				
2. The Authority maintains a contract register which includes the following information: contractor, description, active/inactive, start date, end date, extensions available, contract award amount, change orders amount, contract expenditures to date and remaining value.	NE				
B. Known and possible procurements valuing (\$10,000 up to a LHA can follow more conservative federal regulations when a				wns to N/A in this section]	
1. Proper procurement method used.	NE			-	
2. Proper selection based on MGL c.30B s.5 solicitation of quotes requirements.	NE				
3. Documentation of a written purchase description with solicitation of written quotes from at least three persons.	NE				
4. Contract was for not more than 3 years unless majority board vote allowed it to be longer.	NE				
5. Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff member, usually Executive Director.	NE				
6. Contract did not go through automatic renewals unless renewals were part of the original procurement.	NE				
7. The contracts are included on the Authority's contract register.	NE				
C. Known and possible procurements valuing (more than \$50,000) (for goods and services for MGL c. 30B only). LHA can follow more conservative federal regulations when applicable. [- If N/A selected for any one below, then default all drop downs to N/A in this section]					
1. Proper procurement method used.	NE				
2. Proper selection based on MGL c.30B s.5 IFB requirements or MGL c.30B s.6 RFP requirements. If using MGL C.30B s.6 RFP requirements, LHA must have a Chief Procurement Officer (CPO) conduct the procurement under c.30B s.6.	NE				

3. Documentation of Newspaper advertisement, LHA's Office and COMMBUYS two weeks prior to bidding process. If contract was for over \$100K, it was advertised in the Goods & Services Bulletin.	NE			
4. If IFB, contract award went to lowest bidder. If RFP, contract went to lowest bidder or letter explaining why went with another bidder.	NE			
5. Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff member, usually Executive Director.	NE			
6. Contract did not go through automatic renewals unless renewals were part of the original procurement.	NE			
7. The contracts are included on the Authority's contract register.	NE			
	G. Eli	gibility Compliance		
Total # of exceptions: 0			Rating: No Findings	
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response
A. Public Housing - Select a sample (Small LHA - 5, Medium LH multiple property managers, at least one file should be selecte			tenant files (from programs 20	0, 667, 705); if the LHA has
1. The Authority performed timely annual rent determinations (or bi-annual if the Authority has a waiver from DHCD to do so).	NE			
2. The Authority properly calculated rent.	NE			
<ol> <li>The Authority properly calculated rent.</li> <li>The Authority verified family composition.</li> </ol>	NE NE			
<ul><li>3. The Authority verified family composition.</li><li>4. The Authority verified income, exclusions from income and</li></ul>	NE			
<ul> <li>3. The Authority verified family composition.</li> <li>4. The Authority verified income, exclusions from income and deductions.</li> <li>5. The Authority properly sent notifications of rent</li> </ul>	NE NE			
<ul> <li>3. The Authority verified family composition.</li> <li>4. The Authority verified income, exclusions from income and deductions.</li> <li>5. The Authority properly sent notifications of rent redetermination at least 60 days prior to the effective date.</li> <li>6. The Authority properly sent notifications of rent change at</li> </ul>	NE NE NE			
<ul> <li>3. The Authority verified family composition.</li> <li>4. The Authority verified income, exclusions from income and deductions.</li> <li>5. The Authority properly sent notifications of rent redetermination at least 60 days prior to the effective date.</li> <li>6. The Authority properly sent notifications of rent change at least 14 days prior to the effective date.</li> <li>7. The Authority was timely in the execution of lease</li> </ul>	NE NE NE NE NE	n:1 max:15) of leased MRVP u	units). [ - If N/A selected for an	ny one below, then default all
<ul> <li>3. The Authority verified family composition.</li> <li>4. The Authority verified income, exclusions from income and deductions.</li> <li>5. The Authority properly sent notifications of rent redetermination at least 60 days prior to the effective date.</li> <li>6. The Authority properly sent notifications of rent change at least 14 days prior to the effective date.</li> <li>7. The Authority was timely in the execution of lease addendums.</li> <li>B. MRVP - Select a sample of annual rent determinations (sam</li> </ul>	NE NE NE NE NE	n:1 max:15) of leased MRVP נ	units). [ - If N/A selected for an	ny one below, then default all

3. The Authority verified family composition.	N/A		
4. The Authority verified income, exclusions from income and deductions.	N/A		
5. The Authority obtained Certificates of Fitness (COF).	N/A		
6. The Authority obtained Letters of Compliance for Lead Paint if child <6 years old and building built prior to 1978 with no new construction permit.	N/A		
7. The Authority obtained Proofs of Ownership	N/A		
8. The Authority obtained W9s for landlords.	N/A		